

COVID 19 | RULES AND REQUIRED PROCEDURES

Background | Pandemic

The COVID-19 pandemic has impacted the world and certainly operations at the Golden Golf Club since March 2020. On May 15th, 2020, the Golden Golf Club (GGC) opened and was restricted to Members and local non-Members. Local non-Members were required to prove a Golden & Area "A" residence which must be their primary residence. This was a temporary restriction, which was monitored daily, and has now being removed. Our golf course opened to everyone on May 29th, 2020.

The Golden Golf Club created Rules and Required Procedures to prevent the spread of COVID-19 to our Members, Guests, Staff, and within our community. We will continue to monitor the COVID-19 pandemic and will adjust restrictions and/or revise rules when it is prudent to do so. These playing rules apply to all aspects of play or use of GGC property and will be strictly enforced. Failure to follow these Rules and Required Procedures will lead to a suspension of privileges.

By golfing at the Golden Golf Club you are agreeing to accept our COVID-19 Rules and Required Procedures for playing golf and being on the Golden Golf Club Property. In addition, you wave certain legal rights and indemnify the Golden Golf Club's Board of Directors, Management Team, and Staff of any possible wrongful actions. If you do not agree to follow the Rules and Required Procedures in place, you must stop and leave the property immediately!

Hours;

- The Pro Shop will open no less than one hour before the first tee time.
- Last tee time each day is 6:30pm through May 16th, 2021.
- Driving Range will be open until 7:30pm daily. On Tuesday's, the Driving Range will close at 5:00pm.
- Indoor access to the Restaurant is not permitted. Our Snack Shack and Patio hours will be posted beside the Snack Shack window on the back patio.
- All hours of operations are subject to change.
- Club Storage facility is open and is limited to one person at a time. Members must vocalize before entering to ensure no one is in the Club Storage facility. Members with Club Storage will be responsible for grabbing their clubs and returning their bags to their storage locker. No touching of surfaces is permitted within the Club Storage facility.

Booking | Online or by Phone;

- Tee times will be spaced with 10 minute intervals
- Reservations are not required, at this time, for the Driving Range or Mini-Golf course. Acceptable social distancing protocols (6 feet) must be followed at all times.

- Mini-Golf groups are to be from the same cohort.
- Anyone having returned from travelling outside Canada within the last 14 days is not permitted on the property.
- Pro Shop will have a limit of six people, staff not included, at one time. Members and Guests must follow directional lines on the floor while inside the Pro Shop.
- Power carts and pull carts are available. Cart pricing is per person based. Players in the same group can ride together. If players prefer their own power cart, we will accommodate.
- Tap for credit or debit cards is the preferred method of payment. Cash will be accepted.

Arrival | Grounds Restricted;

- Golfers are not permitted to arrive earlier than 45 minutes prior to their tee time.
- Arriving to the golf course, we recommend one person per vehicle unless the occupants are from the same cohort.
- Masks are mandatory at all times while in the Pro Shop and when moving around on the Patio, no exceptions. Masks are not required on the patio if sitting at a table.
- Any Member, Guest, or Staff Member experiencing COVID-19 like symptoms are not permitted on the property.
- Any Member, Guest, or Staff Member having returned from travelling outside Canada within the last 14 days is not permitted on the property.
- All Members and Guests must enter through the front door and exit through the back door of the Pro Shop.
- Power carts will be designated to golfers at check in.
- Courtesy power carts will be available to go to the Driving Range and to drop off or pick up clubs in the parking lot. These power carts will be sanitized regularly.
- Mini-golf putters will be sanitized following each use. Used putters are to be left at the designated drop off location on the patio.
- To maintain social distancing on the Mini-Golf course – one group per hole and each group must stay on their own hole.
- Driving Range baskets will be sanitized before given to Members or Guests.
- Members and Guests must stay on their own mat and maintain social distance (6 feet) at all times.
- Access to the Restaurant's indoor area is prohibited.
- Washroom access is via the back patio door.
- Congregating in the parking lot is strictly prohibited.

Player | Basic Rules;

- Players are expected to follow all federal, provincial and municipal rules relating to Covid-19.

- Players are expected to know and follow these Rules and Required Procedures as a condition of play. Groups will be provided the Rules and Required Procedures by email at the time of booking.
- All signage must be followed by golfers. Failure to do so will result in immediate removal from the property.
- Players failing to follow our Rules and Required Procedures and/or posted signage may be suspended. The following suspensions will be applied;
 - First offense = up to one-month suspension
 - Second offense = up to two-month suspension
 - Third offense = suspended for the remainder of the 2021 season
- Players are responsible for their own safety and are encouraged to bring their own hand sanitizer and use it every time they touch a foreign surface.
- Group order will be announced over the outdoor intercom regularly.
- Players must physically distance themselves by a minimum of two metres from staff and other players from arrival to departure.
- Players must not touch any GGC equipment, other than a cart they may have rented, or to gain access to washrooms. To that end:
 - No ball washers on course
 - No benches on the golf course
 - No gathering at any time, physical distancing rules apply over whole property including parking lot
 - **No garbage is to be left in the power carts following the round and if not followed, possible suspension could result. Please dispose of garbage and recycling at the designated cart return area.**
- Flagsticks are not to be touched or removed from the hole. A pool noodle has been placed in the bottom of the cup for easy golf ball retrieval.
- Practice Putting Green is open. Cups will be raised out of the holes and are not to be touched.
- No handshakes, high fives, fist bumps or other personal contact.
- Washrooms in the Clubhouse are open. Washrooms will be surface sanitized regularly. Two people are permitted in each washroom for a maximum of four people in total for both Clubhouse washrooms. Follow recommended hand washing procedures posted in the washrooms.
- Outdoor handwashing and sanitization station will be located on the outside of the Back Shop wall on the patio.
- See below Food and Beverage section for our Restaurant and Patio information.
- **Following your activity, return to your vehicle in a timely manner. Congregating in the parking lot is strictly prohibited.**

Food & Beverage | Restaurant;

- **Outside alcohol is strictly prohibited!**
- Indoor dining is not available and access to the Restaurant is prohibited.

- There is a new Snack Shack window beside the patio sliding door which will provide food, snacks, and drinks to golfers.
- To-go or on course food orders are to be picked up at the Snack Shack window.
- Maximum capacity on the patio is 30. We are asking people to stay in groups of no more than four people at each table. Absolutely no more than six people at any table.
- To-go food orders are to be picked up at the designated food pick up area at the Snack Shack window.
- For table service, food and drinks will be placed at the, “Table service drop off zone,” beside each table.
- Beverage cart service will be posted each day.

Workplace Safety

- WorkSafe BC’s COVID-19 Safety Plan is to be followed at all times.
- Any Staff Member experiencing COVID-19 like symptoms is not permitted on the property.
- Any Staff Member having returned from travelling outside Canada within the last 14 days is not permitted on the property.
- If at any time a Staff Member has a question, concern, or idea regarding COVID-19 best practices, they are encouraged to contact anyone on the Management Team.
- All staff working inside the Clubhouse are required to wear a mask. All outside staff is required to wear a mask when social distancing between themselves and a Member, Guest, or Staff is not possible.
- All Staff Members are to wear the required safety gear based on their current task. If the required safety gear is not available, a supervisor should be contacted immediately.
- All Staff Members are required to regularly sanitize and/or wash their hands. Follow proper handwashing guidelines [found here](#).
- All Staff must read and understand the Government of Canada’s ways to “[Recognize the symptoms of COVID-19](#)” in each other and your customers. All Staff must also read and understand the Government of Canada’s “[About Coronavirus Disease \(COVID-19\) information sheet](#).” Once both documents are read and understood, the Staff Member must fill out and sign the GGC’s COVID-19 Staff Knowledge Form.
- All employees are required to notify their supervisor if they’ve been exposed to any highly communicable illness. Following this notification, you will be directed to the local health agency for appropriate testing.
- Meetings should be conducted either by phone or online wherever possible. For in-person meetings, ensure safe social distancing (6+ feet) between attendees.
- All clothing worn on the property is to have been laundered before each shift.
- Additional COVID-19 Rules and Required Procedures will be provided to employees as required.