

## COVID 19 | RULES AND REQUIRED PROCEDURES

### Background | Pandemic

The COVID-19 pandemic has impacted the world and certainly operations at the Golden Golf Club since March 2020. On May 15<sup>th</sup>, 2020, the Golden Golf Club (GGC) opened and was restricted to Members and local non-Members. Local non-Members were required to prove a Golden & Area "A" residence which must be their primary residence. This was a temporary restriction, which was monitored daily, and has now being removed. Our golf course opened to everyone on May 29<sup>th</sup>, 2020.

The Golden Golf Club created Rules and Required Procedures to prevent the spread of COVID-19 to our Members, Guests, Staff, and within our community. **We will continue to monitor the COVID-19 pandemic and will adjust restrictions and/or revise rules when it is prudent to do so.** These playing rules apply to all aspects of play or use of GGC property and will be strictly enforced. Failure to follow these Rules and Required Procedures will lead to a suspension of privileges.

***By golfing at the Golden Golf Club you are agreeing to accept our COVID-19 Rules and Required Procedures for playing golf and being on the Golden Golf Club Property. In addition, you waive certain legal rights and indemnify the Golden Golf Club's Board of Directors, Management Team, and Staff of any possible wrongful actions. If you do not agree to follow the Rules and Required Procedures in place, you must stop and leave the property immediately!***

### Simulator Hours;

- Golf simulator will be open Monday to Friday, 9:30am to 6:30pm, and Saturday and Sunday, 10:30am to 6:30pm. Hours of operations are subject to change. Note, if there are no reservations during our posted hours, the Clubhouse may be closed.
- All golf simulator times must be prebooked. Walk-ins are not permitted.
- The Pro Shop will open no less than 10 minutes before the first golf simulator booking.
- Club Storage facility is open and is limited to six people at a time. Masks are required in the Club Storage area. Members with Club Storage will be responsible for grabbing their clubs and returning their bags to their storage locker.
- **Given the golf simulator is located in our Restaurant, proof of vaccination (vaccine card, see below in red) will be required to play the golf simulator as per the current Provincial Health Order. Visiting our Pro Shop will not require proof of vaccination. Masks are mandatory at all times while in the Pro Shop, Club Storage, and Restaurant. Masks are required while playing simulator golf. To verify proof of vaccination, the following is required;**

### **Vaccine Card**

From the Order of the Provincial Health Order

“vaccine card” means the following:

a) in the case of a person who is more than 18 years of age, photo identification and proof in one of the following forms that the holder is vaccinated:

i. electronic proof or a printed copy of an electronic proof

(A) issued by the government in the form of a QR code, accessible through the “BC Services Card” electronic online platform, and

(B) showing the name of the holder;

ii. proof in writing, issued by the government for the purpose of showing proof of vaccination in accordance with orders made under the Public Health Act;

iii. a type of proof, whether electronic or in writing, that is issued

(A) by the government of Canada or of a province of Canada, and

(B) for the purpose of showing proof of vaccination in accordance with an order made in the exercise of a statutory power with respect to the protection of public health or the facilitation of international travel;

b) in the case of a person who is 12 to 18 years of age, proof in a form referred to in paragraph a) (i), (ii) or (iii).

4. Subject to a direction by me, on the recommendation of the medical health officer, that this Part of the Order does not apply to a premises in the geographic area of the Province for which the medical health officer is designated, the following requirements apply:

a. An operator must obtain proof in the form of a vaccine card that a patron has received two doses of vaccine in order to be served in a premises.

b. A patron must provide an operator with proof in the form of a vaccine card of having received two doses of vaccine in order to be served in a premises.

c. An operator must not permit a patron, who has not provided the operator with proof in the form of a vaccine card of having received two doses of vaccine, to remain on the premises.

d. A patron who has not provided an operator with proof in the form of a vaccine card of having received two doses of vaccine must not remain on the premises.

5. An operator must not scan the QR code on a vaccine card with a tool other than a BC Vaccine Card Verifier App.

6. Subject to section 7, an operator must not retain proof of vaccination or identification provided by a patron, or use it for any purpose other than to confirm that a patron has been vaccinated, as required by this Order.

7. Despite section 6, with the written consent of a patron, an operator may keep a record of the fact that the patron has provided proof of being vaccinated in compliance with this Part until this Order expires or is repealed, and the operator may rely upon this record to satisfy the 7 requirements in this Part with respect to the presence of the patron at the premises in the future.

### **Booking | Online or by Phone;**

- Golf simulator times can be booked on our website (<https://golfgolden.com/teetimes>) or by calling the Pro Shop at 250-344-2700.
- Bookings of up to four people are permitted.
- Tap for credit or debit cards is the preferred method of payment. Cash will be accepted.

### **Arrival | Grounds Restricted;**

- It is recommended golfers arrive no more than 10 minutes prior to your simulator golf time.
- All golfers must enter through the front door of the Pro Shop. Access to the golf simulator area will be given by Staff.
- Congregating in the parking lot is prohibited.

### **Player | Basic Rules;**

- Players are expected to follow all federal, provincial and municipal rules relating to Covid-19.
- Players are expected to know and follow these Rules and Required Procedures as a condition of play. Groups will be provided the Rules and Required Procedures by email at the time of booking.
- All signage must be followed by golfers. Failure to do so will result in immediate removal from the property.
- Players failing to follow our Rules and Required Procedures and/or posted signage may be suspended. The following suspensions will be applied;
  - First offense = up to one-month suspension
  - Second offense = up to two-month suspension
  - Third offense = suspended for the remainder of the 2022 season
- Players are responsible for their own safety and are encouraged to bring their own hand sanitizer and use it every time they touch a foreign surface.
- Washrooms in the Clubhouse are open. Follow recommended hand washing procedures posted in the washrooms.
- Following your activity, return to your vehicle in a timely manner. Congregating in the parking lot is prohibited.

## Food & Beverage | Restaurant;

- **Outside alcohol is strictly prohibited!**
- Maximum four people per table, no exceptions.
- Limited food and beverages will be available.
- Tables are not to be moved by Members or Guests.

## Workplace Safety

- WorkSafe BC's COVID-19 Safety Plan is to be followed at all times.
- When outdoors, Staff is encouraged to wear a mask when within six feet of other people.
- Any Staff Member experiencing COVID-19 like symptoms is not permitted on the property.
- If at any time a Staff Member has a question, concern, or idea regarding COVID-19 best practices, they are encouraged to contact anyone on the Management Team.
- All staff working inside the Clubhouse are required to wear a mask. All outside staff is required to wear a mask when social distancing between themselves and a Member, Guest, or Staff is not possible.
- All Staff Members are to wear the required safety gear based on their current task. If the required safety gear is not available, a supervisor should be contacted immediately.
- All Staff Members are required to regularly sanitize and/or wash their hands. Follow proper handwashing guidelines [found here](#).
- All Staff must read and understand the Government of Canada's ways to "[Recognize the symptoms of COVID-19](#)" in each other and your customers. All Staff must also read and understand the Government of Canada's "[About Coronavirus Disease \(COVID-19\) information sheet](#)." Once both documents are read and understood, the Staff Member must fill out and sign the GGC's COVID-19 Staff Knowledge Form.
- All employees are required to notify their supervisor if they've been exposed to any highly communicable illness. Following this notification, you will be directed to the local health agency for appropriate testing.
- Meetings should be conducted either by phone or online wherever possible.
- Additional COVID-19 Rules and Required Procedures will be provided to employees as required.